

9 Ingredients of a Good Apology

Based off "Why Won't You Apologize?: Healing Big Betrayals and Everyday Hurts"

Doesn't include the word "but"
Is focused on the original actions, not on the hurt party's response
Includes an offer of reparation or restitution that fits the situation
Doesn't over do
Doesn't get caught up in who's more to blame or who started it
The apologizer does their best to avoid a repeat performance
Should not serve to silence the hurt party
Shouldn't be offered if it risks making the hurt party feel worse
Does not ask the hurt party to do anything, not even to forgive