

WHEN

Now that you have walked through the 3 conversation, are you certain you raise the issue? If so, when?

HOW

Identifying Your Purpose

What is your purpose in having the conversation? What do you hope to accomplish?

Initiating the Conversation

How will you initiate the conversation? What will you say when you start with the Third Story?

Inquiring to Learn

What questions will you ask to draw out his/her story?

Sharing Your Story

How will you share your story? What will you say?

Problem-Solving

Without knowing their perspective yet, what potential solutions do you anticipate could be helpful?